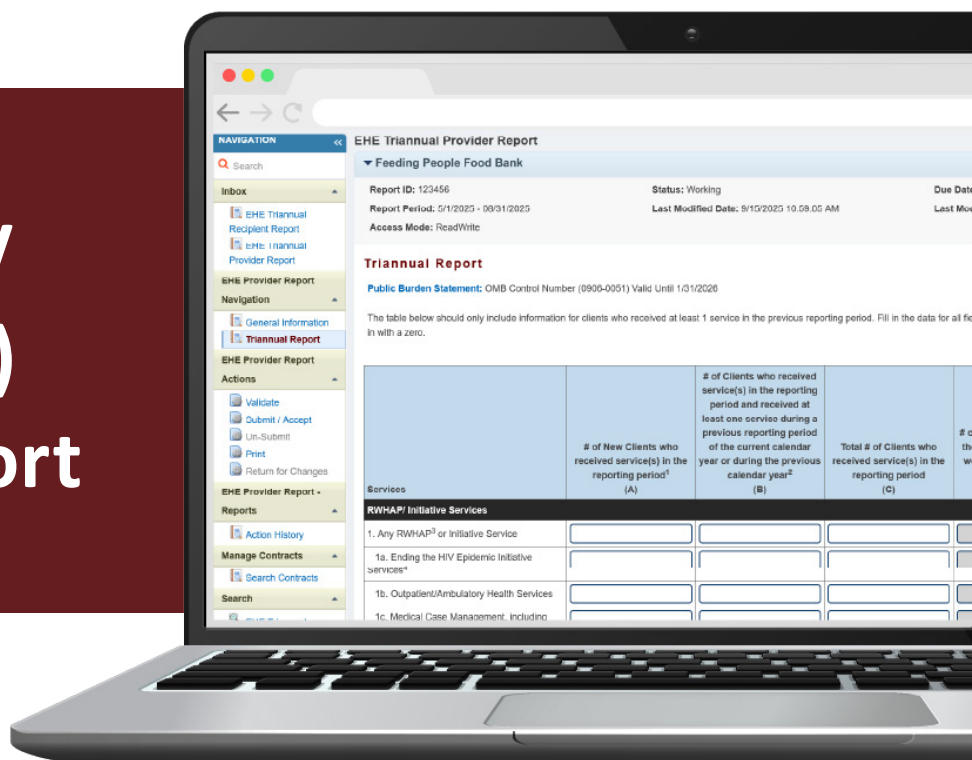


Ending the HIV Epidemic (EHE) Triannual Report



2025 Instruction Manual

Release Date: September 5, 2025

Public Burden Statement: The purpose of this data collection system is to collect aggregate data on the number of new and existing clients, and clients who have been out of care treated with Ending the HIV Epidemic in the U.S. initiative funding. HAB will use these data to show the impact of the increased funding on reducing new HIV transmissions, identifying new HIV diagnoses, and engaging clients in care and treatment. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The OMB control number for this information collection is 0906-0051 and it is valid until 1/31/2026. This information collection is mandatory (through increased Authority under the Public Health Service Act, Section 311(c) (42 USC 243(c)) and title XXVI (42 U.S.C. §§ 300ff-11 et seq.). Public reporting burden for this collection of information is estimated to average one (1) hour per response, including the time for reviewing instructions, searching existing data sources, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to HRSA Reports Clearance Officer, 5600 Fishers Lane, Room 14N136B, Rockville, Maryland, 20857 or paperwork@hrsa.gov.

HIV/AIDS Bureau
Division of Policy and Data
Health Resources and Services Administration
U.S. Department of Health and Human Services
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HRSA
Health Resources & Services Administration



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Icons Used in This Manual

The following icons are used throughout this manual to alert you to important and/or useful information.



The note icon highlights information you should know when completing this section.



The tip icon points out recommendations and suggestions that can make it easier to complete this section.



The question mark icon indicates common questions asked with answers provided.



All new text in the document is indicated with a gray highlight.

Background

In 2020, the federal government launched a new initiative called Ending the HIV Epidemic in the U.S. (EHE). The initiative focuses on four strategies — diagnose, treat, prevent, and respond — that together can end the HIV epidemic in the U.S.

To accomplish these goals, the Health Resources and Services Administration (HRSA) awarded funding to Ryan White HIV/AIDS Program (RWHAP) EHE recipients to link people with HIV to critical care and treatment services as well as provide workforce training, technical assistance, and systems coordination. This initiative is focused on 48 counties; Washington, D.C.; and San Juan, Puerto Rico, where more than 50 percent of HIV diagnoses occur, and seven states with a substantial rural burden of HIV.

To support federal requirements to monitor and report on funds distributed through the EHE initiative, HRSA HIV/AIDS Bureau (HAB) uses both the EHE Triannual Report and the RWHAP Services Report (RSR). Both reports are available through the HRSA Electronic Handbooks (EHBs). The information collected in the EHE Triannual Report complements the annual data collected through the RSR and supports HRSA HAB in its ability to monitor EHE initiative activities and assess progress toward meeting national goals for ending the HIV epidemic.

This manual contains detailed instructions for EHE initiative recipients and providers to submit the EHE Triannual Report. In the EHE Triannual Report, EHE initiative-funded providers report aggregate data on the number of clients receiving specific services and the number of clients who were prescribed antiretroviral medications in the four-month reporting period.

Overview

The EHE Triannual Report is an aggregate data report submitted three times a year by EHE initiative recipients and EHE initiative-funded providers.

EHE initiative recipients begin by adding and/or editing contracts for their EHE initiative funding in the Grantee Contract Management System (GCMS). These contracts will then populate in recipients' EHE Triannual Recipient Reports. The information in the EHE Triannual Recipient Report will then be used to generate an EHE Triannual Provider Report for each EHE initiative-funded service provider. Providers submit their aggregate data in their EHE Triannual Provider Report. The EHE Triannual Provider Report must then be accepted by all EHE-funded recipients before advancing to "Submitted" status.

All agencies that use EHE initiative funding to provide services during the reporting period must submit an EHE Triannual Provider Report. The data reported in the EHE Triannual Report, however, are not limited to services provided with EHE initiative funding. Providers must report data for all clients with HIV who received a service that the provider was funded to provide with any of the following funding sources:

- EHE initiative funding
- EHE initiative carryover funding
- RWHAP funding (including RWHAP Parts A, B, B Supplemental, C, and D)
- RWHAP-related funding (including program income and pharmaceutical rebates)

For instructions on each component of the EHE Triannual Report, see the sections below. If your organization is just an EHE initiative-funded provider and not the direct recipient of the EHE initiative award, then you only need to complete the EHE Triannual Provider Report.

- [EHE Triannual Recipient Report](#)
- [EHE Triannual Provider Report](#)

What's New for 2025

New National Provider Identifier (NPI) Field

A new field has been added to the General Information section of the EHE Triannual Provider Report where providers can enter their National Provider Identifier (NPI). The NPI is a 10-digit ID issued by the Centers for Medicare and Medicaid Services (CMS) for health care providers. Select the “Update” link ([Figure 1](#)) to add the NPI to your agency’s Provider Report. Providers that do not have an NPI may leave this field blank.

Figure 1. EHE Triannual Provider Report: Screenshot of the General Information Organization Details

General Information

The organization data updated within the EHE Triannual Provider Report must also be updated in the Provider Organization Profile to ensure these changes are reflected in the future reports.

Organization Details [Update](#)

EIN:	999999999
UEI:	ABC1DE2FGHI3
NPI:	1234567890
Mailing Address:	1234 Royal Avenue Far Far Away, DC 12345

New Re-engaged Clients Calculated Column

An additional column has been added to the data table in the Triannual Report section of the EHE Triannual Provider Report. This column will automatically calculate and display the *estimated* number of re-engaged clients served during the reporting period [calculated as Column C – (Column A + Column B)]. The number in this column should indicate those clients who were served during the reporting period who were last seen prior to the previous calendar year. Please note this column will calculate automatically and there are no additional data to report.

Figure 2. EHE Triannual Provider Report: Screenshot of the Triannual Report Data Table

Services	# of New Clients who received service(s) in the reporting period ¹ (A)	# of Clients who received service(s) in the reporting period and received at least one service during a previous reporting period of the current calendar year or during the previous calendar year ² (B)	Total # of Clients who received service(s) in the reporting period (C)	# of Clients served during the reporting period who were estimated to be re-engaged in care ^{5,6} (D)
RWHAP/ Initiative Services				
1. Any RWHAP ³ or Initiative Service				
1a. Ending the HIV Epidemic Initiative Services ⁴				
1b. Outpatient/Ambulatory Health Services				
1c. Medical Case Management, including Treatment Adherence Services				
1d. Non-Medical Case Management Services				
1e. Mental Health Services				
1f. Substance Abuse Outpatient Care				
1g. Substance Abuse Services (residential)				
1h. Housing				
Health Outcomes				
2. Prescribed ART in the reporting period				

EHE Triannual Recipient Report

EHE initiative recipients will complete an EHE Triannual Recipient Report during each triannual (four-month) reporting period. The EHE Triannual Recipient Report pulls contract information from the GCMS for the specified reporting period. To complete the EHE Triannual Recipient Report, recipients should add/review their contracts in the GCMS and review the list of funded providers in their report for accuracy. Step-by-step instructions for completing the EHE Triannual Recipient Report begin below.

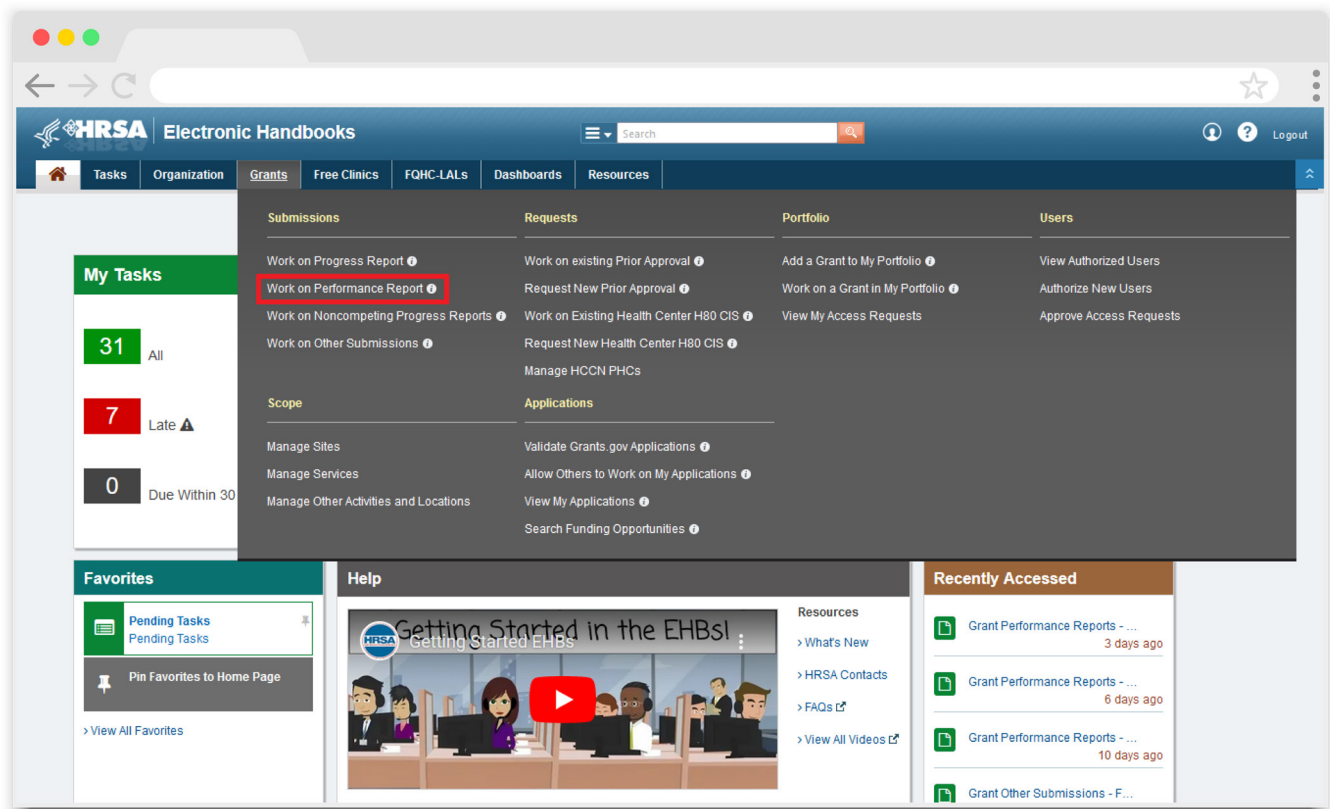
Accessing the EHE Triannual Recipient Report

Start by logging into the [HRSA Electronic Handbooks \(EHBs\)](#) by selecting the “Login” button and entering your Login.gov username and password. Hover over the Grants tab at the top of the page and select “Work on Performance Report” ([Figure 3](#)).



If you need assistance with your Login.gov username or password, contact the Login.gov Support Team at 1-844-875-6446 or [submit a help ticket online](#).

Figure 3. HRSA EHBs: Screenshot of HRSA EHBs Homepage with Grants Dropdown Menu





If you need assistance navigating the EHBs, contact the EHBs Customer Support Center at 1-877-464-4772.

On the next page, the Submissions-All page ([Figure 4](#)), locate your EHE Triannual Report submission. Select “Start” or “Edit” under the far-right Options column. The first time you access your report, the link will read “Start.” Once your report has been started, the link will read “Edit.”

Figure 4. HRSA EHBs: Screenshot of Submissions-All Page

Submission Name	Submission Type	Organization	Grant #	Tracking #	Reporting Period	Deadline	Submitted Date	Status	Options
EHE 2025 Triannual Report - Trimester 2	Performance Report	County Health Department	UT8HA00000		05/01/2025 - 08/31/2025	10/15/2024		Not Started	Start
RSR 2024 Annual Performance Report	Performance Report	County Health Department	H69HA00000	234567	01/01/2024 - 12/31/2024	03/31/2025	03/16/2025	Submitted	Performance Report
RSR 2024 Annual Performance Report	Performance Report	County Health Department	UT8HA00000	345678	01/01/2024 - 12/31/2024	03/31/2025	03/15/2025	Submitted	Performance Report
EHE 2025 Triannual Report - Trimester 1	Performance Report	County Health Department	UT8HA00000	456789	01/01/2025 - 04/30/2025	06/16/2025	06/05/2025	Submitted	Performance Report

From there, you will be taken to the EHE Triannual Recipient Report Inbox ([Figure 5](#)). On this page, you can access your EHE Triannual Recipient Report as well as the GCMS to add/manage your contracts.

Figure 5. EHE Triannual Recipient Report: Screenshot of EHE Triannual Recipient Report Inbox

Report ID	Fund Source	Grant Number	Recipient Name	Reporting Period	Modified Date	Status	Action	Action History
	EHE	UT8HA00000	County Health Department	05/01/2025 - 08/31/2025		Not Started	Create	

For help with EHBs contact the HRSA Help Desk by phone at 1-877-Go4-HRSA (1-877-464-4772) Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern Time. Or use the [HRSA Electronic Handbooks](#) [Contact Center help request form](#) to submit your question online. For questions regarding data content and/or reporting requirements, please contact Data Support at 1-888-640-9356 or email to RyanWhiteDataSupport@wrma.com

Logged in as: GranteeDataViewer, GranteeDataEditor, GranteeDataSubmitter
The HAB Web Applications also require Adobe Acrobat Reader 5 or higher installed on your PC. To download Adobe Acrobat Reader, click [here](#)

Adding and/or Managing Contracts in the GCMS

To access the GCMS, click on “Search Contracts” under the Manage Contracts header in the Navigation panel on the left side of the page. This will take you to the GCMS search page ([Figure 6](#)), where you can search for your EHE initiative-funded contracts. Recipients must ensure that they have a contract in the system for each agency funded to provide services with their EHE initiative award during the reporting period.

For instructions on utilizing the GCMS and adding/editing your contracts, review the [GCMS Manual](#) on the HRSA HAB website.



Use the reporting period dates in the “Range Start Date” and “Range End Date” search fields to only return contracts relevant to the reporting period in your search results.

Figure 6. GCMS: Screenshot of GCMS Search Page

Grantee Contract Management System

Your session will expire in: 28:11

Grant Number:

Org ID: (comma separated list)

Registration Code: (comma separated list)

Organization Name:

Funded Through:

Contract ID: (comma separated list)

Reference:

Range Start Date:

Range End Date:

Project Officer:



If you need assistance locating or adding a provider in the web system, contact RWHAP Data Support at 1-888-640-9356 or email RyanWhiteDataSupport@wrma.com.



Where do I input services that I provide as the recipient?

Recipients should enter a contract in the GCMS with their own agency for the services they provide.

EHE Initiative Contracts

EHE initiative funding used for services that meet the definition of one of the existing RWHAP core medical or support service categories as outlined in [Policy Clarification Notice \(PCN\) #16-02](#) should be listed under that specific service category. The service category “Ending the HIV Epidemic Initiative Services” ([Figure 7](#)) should only be used if the funded activities do not align with one of the existing service categories in PCN #16-02. For example, EHE initiative funding used to provide medical case management should be listed under the service category Medical Case Management.

Figure 7. GCMS: Screenshot of GCMS Update Services Table

8. If applicable, select the administrative and technical services that are funded for this contractor.

Referral for Health Care and Support Services	☐	☐		
Rehabilitation Services	☐	☐		
Respite Care	☐	☐		
Substance Abuse Services (residential)	☐	☐		
MAI Education	☐	☐		
MAI Outreach	☐	☐		
Other Professional Services	☐	☐		
Service Category: EHE Initiative Services				
Ending the HIV Epidemic Initiative Services	☐	☐		

Done updating services *

* Your changes will not be saved until you select the "Save" button on the contract details page.



The Ending the HIV Epidemic Initiative Services category should only be used for services that do not meet the definition of one of the existing RWHAP core medical or support services.



To review the RWHAP core medical and support service category definitions, see [PCN #16-02](#) available on the HAB website.

Please also note the “Other” service category in question 8 of the GCMS contract details page ([Figure 8](#)). Agencies should select this service category if a provider is funded by their EHE initiative award to provide non-services (i.e., activities that do not directly serve clients) that do not meet the definition of one of the existing administrative and technical service category definitions (see [Appendix A](#) of this manual for administrative and technical service category definitions).

Non-services that fall under the definition of one of the existing administrative and technical service categories should be reported under that specific service category. For example, EHE initiative funding used to provide capacity development should be reported under Capacity Development.

Figure 8. GCMS: Screenshot of Question 8 of the Contract Details Page

Service Information

* 7. Does this agency provide direct client services?

1. ☐ No

2. ☐ Yes

8. If applicable, select the administrative and technical services that are funded for this contractor.

1. ☐ Planning or evaluation

2. ☐ Administrative or technical support

3. ☐ Fiscal intermediary support

4. ☐ Other fiscal services

5. ☐ Technical assistance

6. ☐ Capacity development

7. ☐ Quality management

8. ☐ Other

9. If applicable, indicate the core medical and essential support services that are funded for this contract by selecting the "Update Services" button.

Services funded and provided with EHE initiative carryover funding should also be reported on in the EHE Triannual Report and marked in your agency's contracts in the GCMS. Select the checkbox in the "EHE Carryover Funding" column for any service category an agency is funded to provide with EHE initiative carryover funding. For further detailed instructions, please see the [GCMS Manual](#).



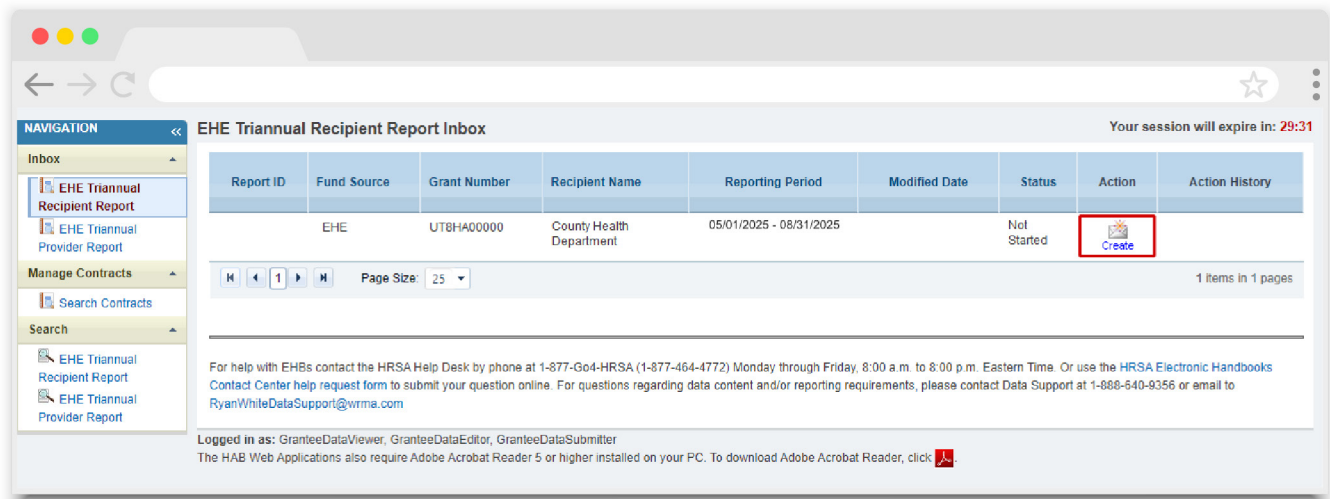
For assistance setting up your contracts in the GCMS and selecting the correct service categories, contact RWHAP Data Support at 1-888-640-9356 or email RyanWhiteDataSupport@wrma.com.

Completing the EHE Triannual Recipient Report

In the EHE Triannual Report system, select “EHE Triannual Recipient Report” under the Inbox header on the Navigation panel on the left side of the screen to access the EHE Triannual Recipient Report Inbox. Alternatively, use the instructions in [Accessing the EHE Triannual Recipient Report](#) to navigate to the EHE Triannual Recipient Report Inbox from the EHBs.

Once you have accessed your report inbox ([Figure 9](#)), select the envelope icon under the Action column to open your report. The first time you access the report, the link will read “Create,” but once the report has been started, the link will read “Open.”

Figure 9. EHE Triannual Recipient Report: Screenshot of EHE Triannual Recipient Report Inbox



EHE Triannual Recipient Report: General Information

Upon opening your report, you will be taken to the first section, General Information ([Figure 10](#)). This page includes multiple fields prepopulated from the web system, including your organization’s address, EIN, and UEI as well as the contact information of the person responsible for completing the report. Review all fields for accuracy and make any updates as needed. Once finished, select “Save” on the bottom right of the page.

Figure 10. EHE Triannual Recipient Report: Screenshot of General Information Section

EHE Triannual Recipient Report

UT8HA00000 : County Health Department

Report ID: 123456 Status: Working Due Date: 10/15/2025 11:59:58 PM
 Report Period: 5/1/2025 - 8/31/2025 Last Modified Date: 09/15/2025 13:46:39 Last Modified By: ssteig@countyhealth.gov
 Access Mode: ReadWrite UEI: AB1CDE23FGH4

General Information

The data shown below are pre-populated from the HRSA Electronic Handbooks (EHBs). Please verify that the information shown below is accurate. A field with an asterisk * before it is a required field. Note: Updating the information in the EHE Triannual Recipient Report does not update your information in the EHBs. You must revise your agency's information in the EHBs as well.

1. Official Mailing Address:

* a. Street: 888 Swamp Place

* b. City: Duloc

* c. State: DC

* d. Zip Code: 12345 - 6789

2. Organization Identification:

* a. EIN: 123456789

* b. UEI: AB1CDE23FGH4

3. Contact information of person responsible for this submission:

* a. Name: Shrek Steig

* b. Title: Data Analyst

* c. Phone: (555) 555 - 5555

Extension:

d. Fax: () -

* e. Email: ssteig@countyhealth.gov

Cancel Save

EHE Triannual Recipient Report: Program Information

To access the next section of the report, Program Information, select “Program Information” under the EHE Recipient Report Navigation header in the Navigation panel on the left side of the screen. The Program Information section ([Figure 11](#)) displays all the agencies funded to provide services with your EHE initiative award during the reporting period as specified in the contracts in the GCMS.

Figure 11. EHE Triannual Recipient Report: Screenshot of Program Information Section

EHE Triannual Recipient Report Your session will expire in: 29:54

▼ UT8HA00000 : County Health Department

Report ID: 123456 Status: Working Due Date: 10/15/2025 11:59:58 PM
 Report Period: 5/1/2025 - 8/31/2025 Last Modified Date: 09/15/2025 13:46:39 Last Modified By: ssteig@countyhealth.gov
 Access Mode: ReadWrite UE: AB1CDE23FGH4

Program Information

This item lists all of the agencies that had a contract with your organization during the reporting period. Verify the list is accurate. If a provider is missing, revise your list of contracts by selecting the "Search Contracts" link under the Manage Contracts heading in the left menu. If a provider listed will not submit a EHE Triannual Provider Report for the reporting period, select the checkbox in the Exempt column and enter a justification for the exemption in the text box that is displayed. NOTE: The exempt checkbox may only be selected if the organization's Provider Report is in "Not Started" or "Working" status.

Warning	Reg Code	Provider Name	Exempt	Exemption Justification
+	11111	County Health Department	☐	
+	22222	Duloc Hospital	☐	
+	33333	Far Far Away Regional Clinic	☐	

Cancel Save

This information is populated from the GCMS, and recipients should review the list for accuracy and completeness. If any of the listed information is incorrect, you must make any necessary changes to the associated contracts in the GCMS.

If you make any changes to your contracts after your Recipient Report has been started, you must synchronize the changes with your report. Navigate back to the Program Information section of the report, and you will see a yellow warning banner at the top of the page (Figure 12).

Figure 12. EHE Triannual Recipient Report: Screenshot of Program Information Synchronization Warning Banner

EHE Triannual Recipient Report Your session will expire in: 29:54

Warning:

The program information displayed below does not match the program information in the Grantee Contract Management system (GCMS). Click the provider name listed in blue font below or select the icon in the "Warning" column below to review the updates for each provider and, if correct, synchronize the information. To synchronize program information across all providers, click the "Synchronize All" button.

County Health Department (Modified)

Synchronize All

▼ UT8HA00000 : County Health Department

Report ID: 123456 Status: Working Due Date: 10/15/2025 11:59:58 PM
 Report Period: 5/1/2025 - 8/31/2025 Last Modified Date: 09/15/2025 13:46:39 Last Modified By: ssteig@countyhealth.gov
 Access Mode: ReadWrite UE: AB1CDE23FGH4

Program Information

This item lists all of the agencies that had a contract with your organization during the reporting period. Verify the list is accurate. If a provider is missing, revise your list of contracts by selecting the "Search Contracts" link under the Manage Contracts heading in the left menu. If a provider listed will not submit a EHE Triannual Provider Report for the reporting period, select the checkbox in the Exempt column and enter a justification for the exemption in the text box that is displayed. NOTE: The exempt checkbox may only be selected if the organization's Provider Report is in "Not Started" or "Working" status.

Warning	Reg Code	Provider Name	Exempt	Exemption Justification
+	11111	County Health Department	☐	
+	22222	Duloc Hospital	☐	
+	33333	Far Far Away Regional Clinic	☐	

Cancel Save

Select the “Synchronize All” button to synchronize all contract changes at once or select the blue link(s) in the banner to synchronize contracts individually. On the next page (Figure 13), review the changes you made to your contracts and then select the “Synchronize” button to add all contract changes to the report.

Figure 13. EHE Triannual Recipient Report: Screenshot of the Synchronize Contract Page

EHE Triannual Recipient Report

Your session will expire in: 29:54

UT8HA00000 : County Health Department

Report ID: 123456 Status: Working Due Date: 10/15/2025 11:59:58 PM
 Report Period: 5/1/2025 - 8/31/2025 Last Modified Date: 09/15/2025 13:46:39 Last Modified By: ssleig@countyhealth.gov
 Access Mode: ReadWrite UE: AB1CDE23FGH4

Review the changes below and click the “Synchronize” button to synchronize these data. Synchronizing the contract will not impact the list of services in the EHE Triannual Provider Report.

The following contract(s) have been modified

County Health Department (Contract ID: 123456)

Start Date: 3/1/2025
 End Date: 2/28/2026

Change	Service Name	Funding Type
Deleted	Housing	EHE
Unchanged	Administrative or technical support	EHE
Unchanged	Quality management	EHE
Unchanged	Outpatient/Ambulatory Health Services	EHE
Unchanged	Early Intervention Services (EIS)	EHE
Unchanged	Mental Health Services	FHF
Unchanged	Referral for Health Care and Support Services	EHE
Unchanged	Ending the HIV Epidemic Initiative Services	EHE

Cancel **Synchronize**

Once you have reviewed both sections of the report and made sure that all EHE initiative-funded providers are listed, you are ready to move on to the next step of the EHE Recipient Report, validating your report.

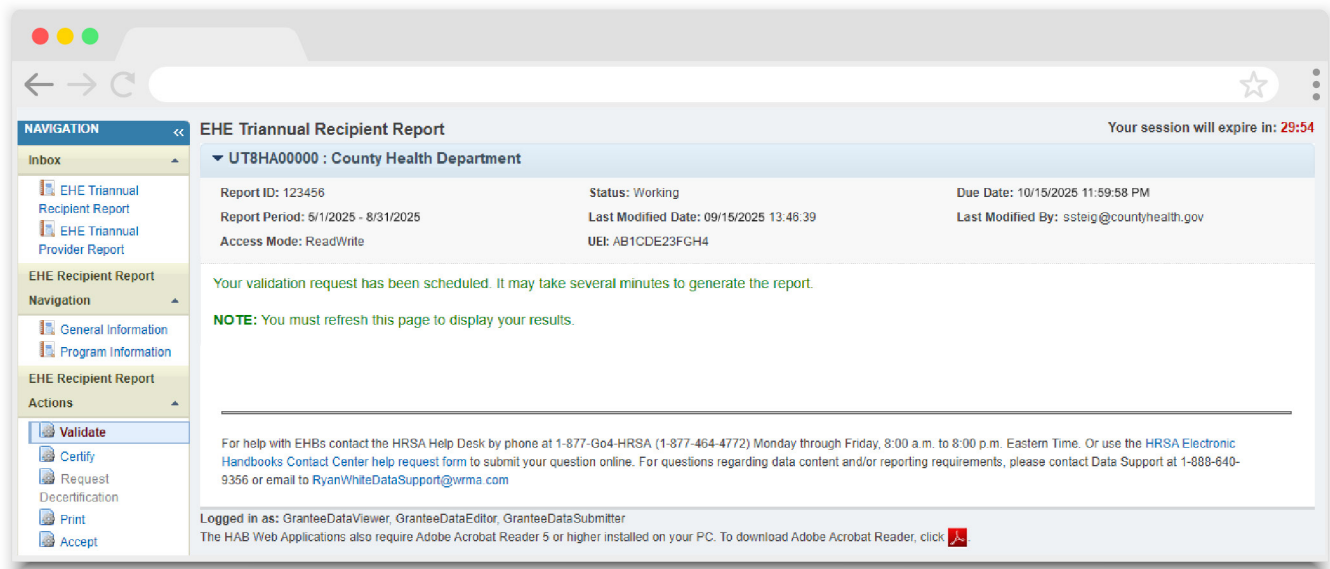


If you need to make changes to your contracts after certifying your EHE Recipient Report, contact RWHAP Data Support for assistance at 1-888-640-9356 or email RyanWhiteDataSupport@wrma.com.

Validating the EHE Triannual Recipient Report

Once you have reviewed and completed both the General Information and Program Information sections, the next step is to validate your report. The validation process checks your report against HRSA HAB's system requirements. To start the validation process, select "Validate" in the Navigation panel on the left side of the screen. The system will display a message letting you know that the validation is processing (Figure 14). After a few minutes, refresh the page by selecting the "Validate" link again in the Navigation panel.

Figure 14. EHE Triannual Recipient Report: Screenshot of Validation Processing Page



If your report has no validation messages to address, you will see a "Congratulations" message and can advance to the next step. Otherwise, you will see a table of your validation results once the validation process has been completed.

The only validation messages in the EHE Recipient Report are errors. If you receive an error in your validation results, you must correct your report based on the error message and revalidate your report before you can certify your submission.

Once you have addressed your validation results, you can advance to the next step, certifying your report.

Certifying the EHE Triannual Recipient Report

To certify your EHE Triannual Recipient Report, select “Certify” in the Navigation panel on the left side of the screen. On the next page ([Figure 15](#)), enter a comment in the text box with any meaningful feedback you have about the submission process. Underneath the comment box, select the checkbox to indicate that the submitted data are accurate and complete. Once finished, select the “Certify Report” button at the bottom of the page.

Figure 15. EHE Triannual Recipient Report: Screenshot of the Certify Report Page

EHE Triannual Recipient Report Your session will expire in: 29:54

UT8HA00000 : County Health Department

Report ID: 123455	Status: Working	Due Date: 10/15/2025 11:59:58 PM
Report Period: 5/1/2025 - 8/31/2025	Last Modified Date: 09/15/2025 13:46:39	Last Modified By: ssleig@countyhealth.gov
Access Mode: ReadWrite	UE: AB1CDE23FGH4	

A field with an asterisk * before it is a required field.

Please enter comments regarding your certification.

* Comments:

Design Preview

Characters remaining: 3000

☐ I certify that the data in this report is accurate and complete. I understand that reporting accurate and complete data is a condition of this grant award and is subject to federal audit.

Certify Report



If you need assistance completing your EHE Triannual Recipient Report, contact RWHAP Data Support at 1-888-640-9356 or email RyanWhiteDataSupport@wrma.com.



Providers will not be able to submit their EHE Triannual Provider Report until their recipients' EHE Triannual Recipient Reports have been certified. **Recipients should start their EHE Triannual Recipient Report as soon as possible once the report opens and not wait until the end of the submission period.**

EHE Triannual Provider Report

Each organization that receives EHE initiative funding to provide services must complete an EHE Triannual Provider Report each reporting period. The EHE Triannual Provider Report is submitted three times a year and includes aggregate data on the number of clients receiving services as well as the number of clients prescribed antiretroviral therapy (ART). Step-by-step instructions for completing the EHE Triannual Provider Report begin below.

Accessing the EHE Triannual Provider Report

The steps to access the EHE Triannual Report vary based on your organization. EHE initiative recipients (the organization that receives the EHE initiative award from HRSA HAB) can access the EHE Triannual Provider Report through their EHE Triannual Report deliverable in the HRSA Electronic Handbooks (EHBs).

EHE initiative-funded providers that are not EHE recipients but are the recipient of a RWHAP grant (such as a RWHAP Parts C or D recipient) access the EHE Provider Report through their most recent RWHAP Services Report (RSR) deliverable in the EHBs. EHE initiative-funded providers that are not the recipient of any RWHAP grant (provider-only organizations) access the EHE system by going through the RSR system and the “Access RSR” link in the EHBs.

Detailed instructions for each method of accessing the EHE Triannual Provider Report follow below.

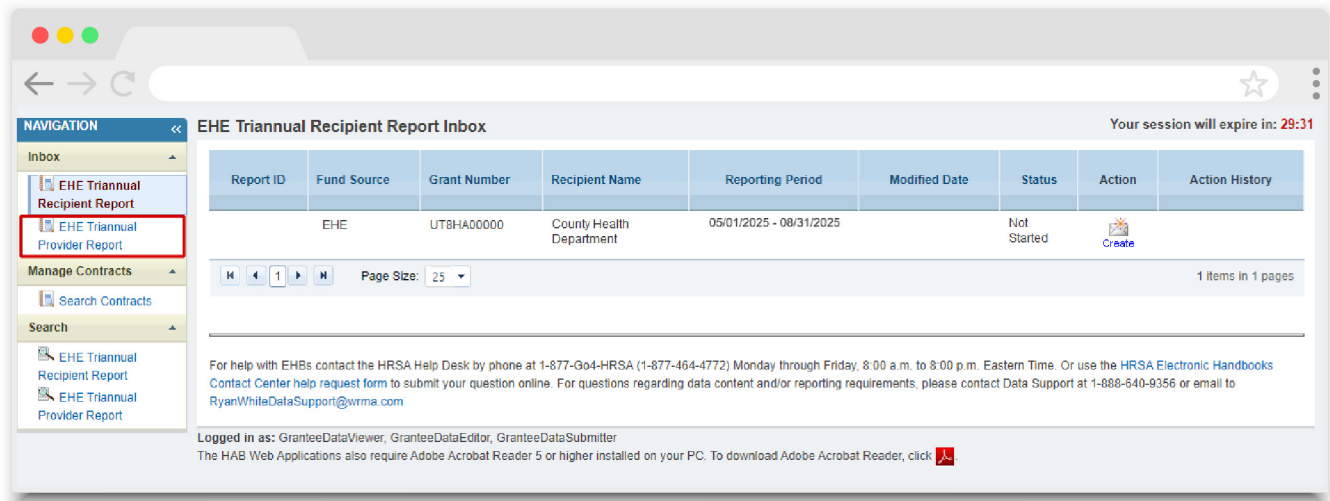
Figure 16. Accessing the EHE Triannual Provider Report

EHE Recipient	Not EHE Recipient
• Access through EHE Triannual Report deliverable in HRSA EHBs	• RWHAP Recipient: Access through most recent RSR deliverable HRSA EHBs • Provider Only Agency: Access through RSR system

EHE Recipients

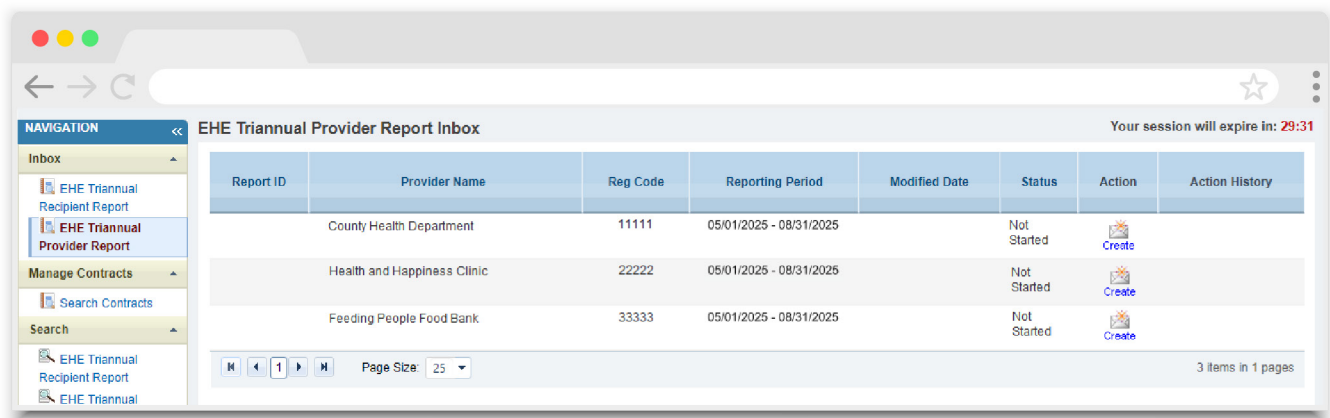
Organizations that are EHE recipients can use the steps detailed in [Accessing the EHE Triannual Provider Report](#) to navigate to the EHE Recipient Report Inbox ([Figure 17](#)). From there, select “EHE Triannual Provider Report” under the Inbox header in the Navigation panel on the left side of the screen to access the EHE Provider Report Inbox.

Figure 17. EHE Triannual Provider Report: Screenshot of EHE Triannual Recipient Report Inbox



Once in the EHE Provider Report Inbox ([Figure 18](#)), recipients will see a Provider Report in the inbox for each EHE initiative-funded provider as listed in their EHE Recipient Report. Locate the Provider Report you would like to open and select the envelope icon under the Action column to open the report. The first time you access the report, the link will read “Create,” but once the report has been started, the link will read “Open.”

Figure 18. EHE Triannual Provider Report: Screenshot of EHE Provider Report Inbox (EHE Recipient View)

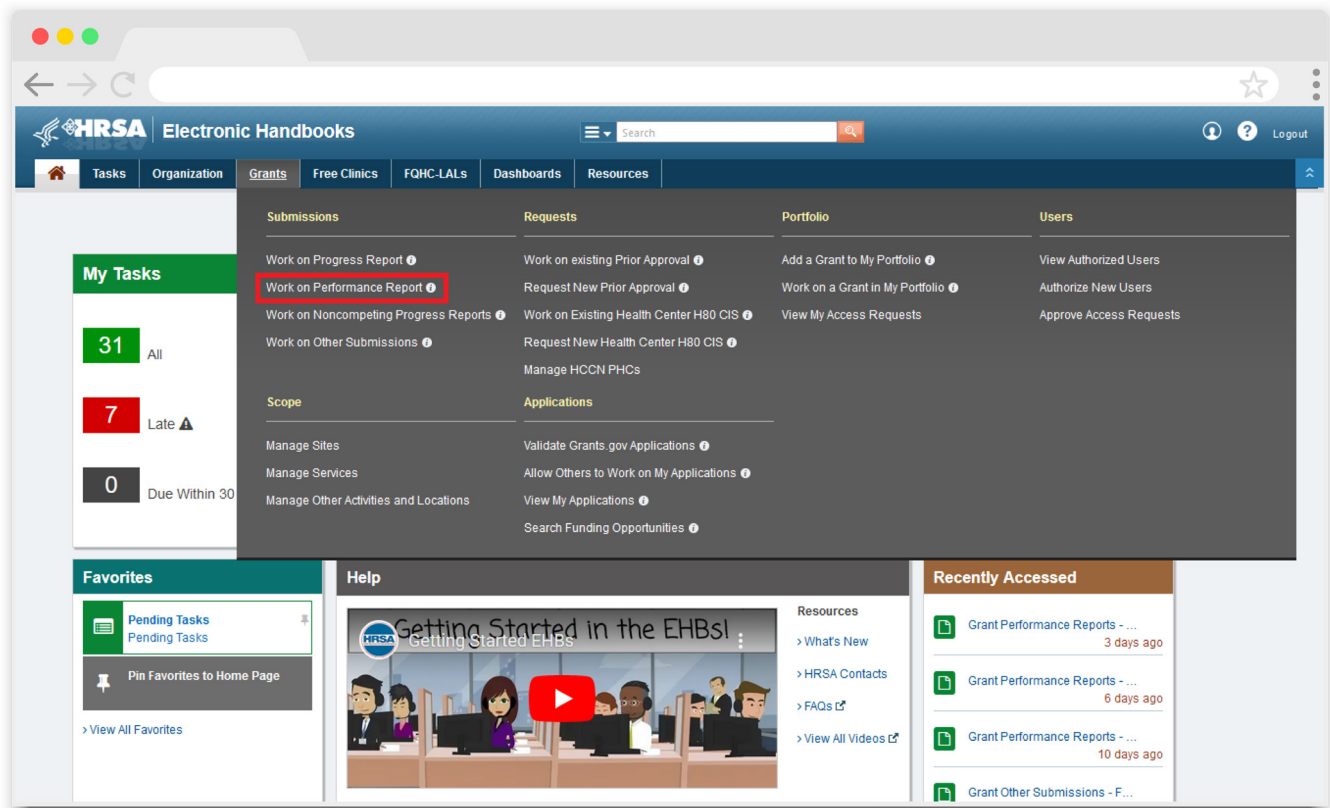


RWHAP Recipients

EHE initiative-funded providers that are not the recipient of the EHE award (i.e., not the organization that receives the EHE initiative award directly from HRSA HAB) but are a recipient of a RWHAP grant (such as a RWHAP Parts C or D recipient) access the EHE system through their most recent RSR deliverable.

Start by logging into the [HRSA EHBs](#). From the EHBs homepage, hover over the “Grants” tab at the top of the page and then select “Work on Performance Report” (Figure 19).

Figure 19. HRSA EHBs: Screenshot of EHBs Homepage with Grants Drop-Down Menu



On the next page, Submissions-All, scroll down and locate your most recent RSR deliverable. Select the “Start” or “Edit” link under the far-right Options column (Figure 20) to access the RSR system.

Figure 20. HRSA EHBs: Screenshot of Submissions-All Page (RWHAP Recipient View)

Submission Name	Submission Type	Organization	Grant #	Tracking #	Reporting Period	Deadline	Submitted Date	Status	Options
RSR 2024 Annual Performance Report	Performance Report	Health and Happiness Clinic	H76HA00000	122222	1/1/2024 - 12/31/2024	03/31/2025	03/18/2025	Submitted	Edit
RSR 2024 Annual Performance Report	Performance Report	Health and Happiness Clinic	H12HA00000	133333	1/1/2024 - 12/31/2024	03/31/2025	03/20/2025	Submitted	Edit
RSR 2023 Annual Performance Report	Performance Report	Health and Happiness Clinic	H76HA00000	144444	1/1/2023 - 12/31/2023	03/25/2024	03/11/2024	Submitted	Performance Report
RSR 2023 Annual Performance Report	Performance Report	Health and Happiness Clinic	H12HA00000	155555	1/1/2023 - 12/31/2023	03/25/2024	03/12/2024	Submitted	Performance Report

That will bring you to the RSR Recipient Report Inbox (Figure 21). Look at the bottom of the Navigation panel on the left side of the screen and select “EHE Triannual Inbox” under the Emerging Initiatives header.

Figure 21. EHE Triannual Provider Report: Screenshot of RSR Recipient Report Inbox

Report ID	Fund Source	Grant Number	Recipient Name	Reporting Period	Modified Date	Status	Action	Action History
122222	Part C	H76HA00000	Health and Happiness Clinic	2024 RSR Annual Performance Report	3/18/2025 1:49:18 PM	Accepted	Open	History

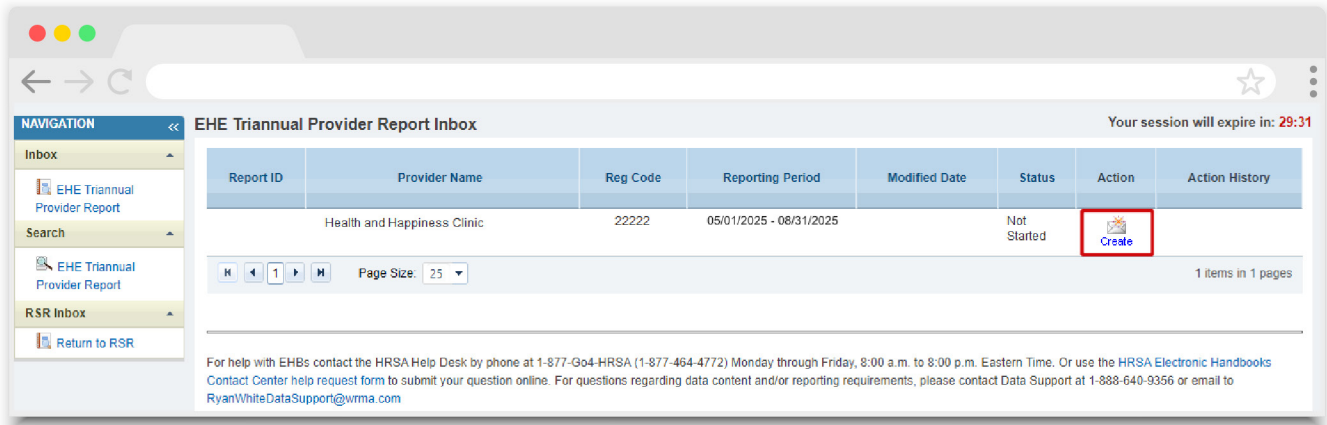
For help with EHBs contact the HRSA Help Desk by phone at 1-877-Go4-HRSA (1-877-464-4772) Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern Time. Or use the [HRSA Electronic Handbooks Contact Center help request form](#) to submit your question online. For questions regarding data content and/or reporting requirements, please contact Data Support at 1-888-640-9356 or email to RyanWhiteDataSupport@wma.com

Logged in as: GranteeDataViewer, GranteeDataEditor, GranteeDataSubmitter

The HAB Web Applications also require Adobe Acrobat Reader 5 or higher installed on your PC. To download Adobe Acrobat Reader, click [here](#)

You will now be in the EHE Provider Report Inbox (Figure 22). To access your EHE Provider Report, select the envelope icon under the Action column on the right side of the page.

Figure 22. EHE Triannual Provider Report: Screenshot of EHE Triannual Provider Report Inbox

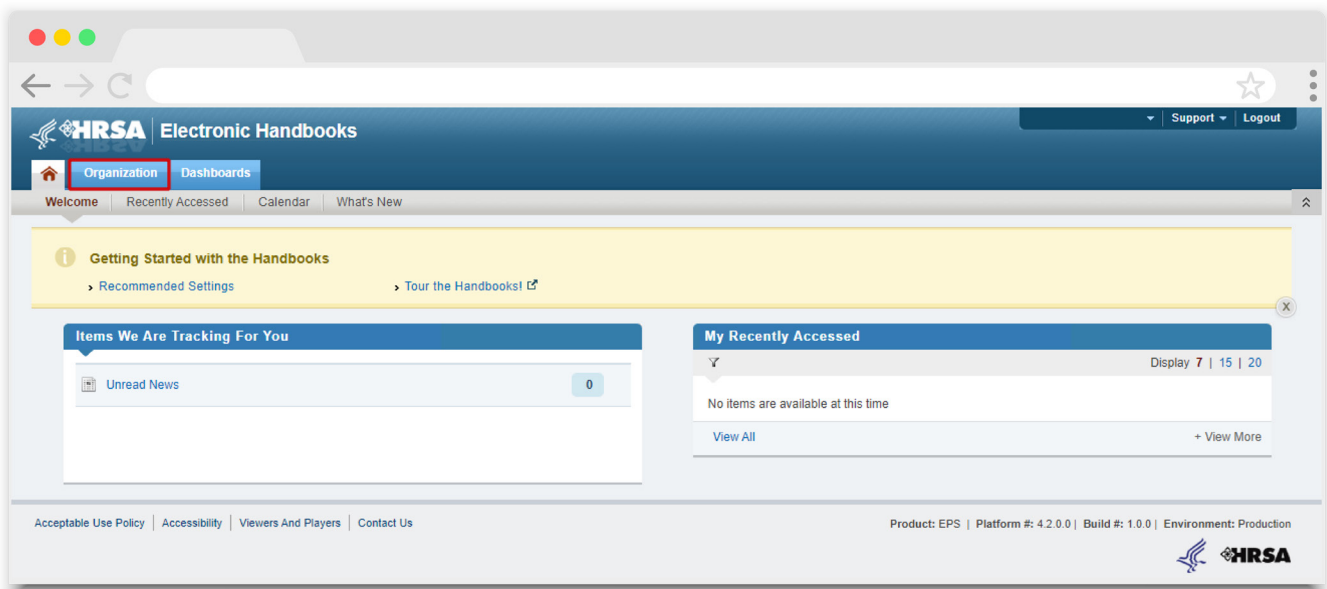


Provider-Only Organizations

EHE initiative-funded providers that are providers only and do not receive any RWHAP grant from HRSA HAB access the EHE Provider Report through the RSR system using the “Access RSR” link in the HRSA EHBs.

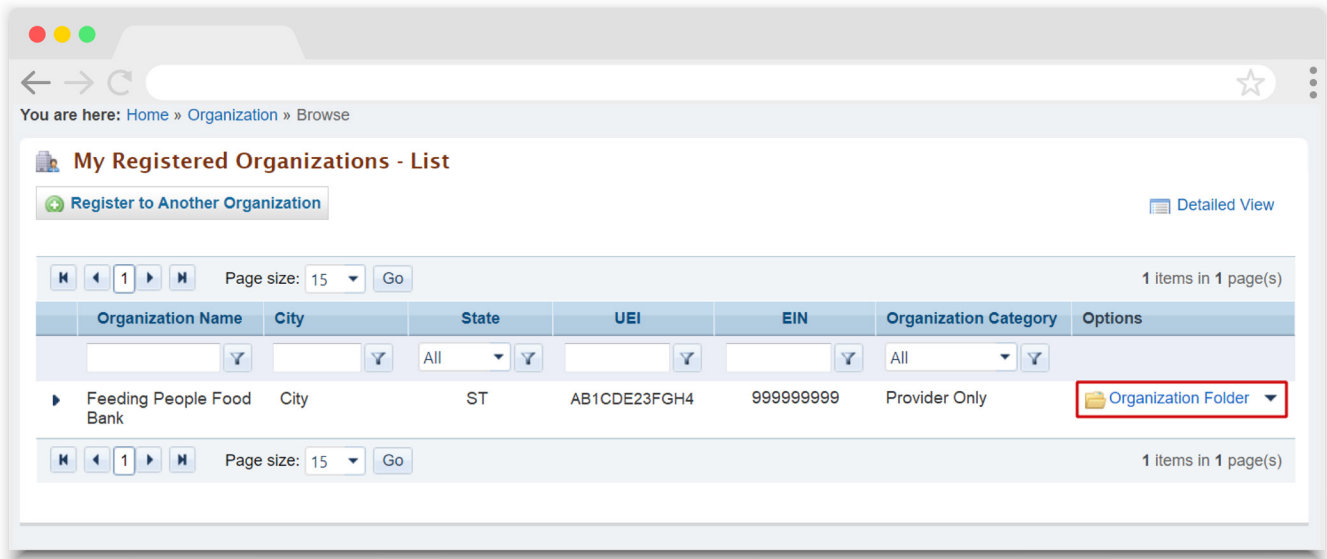
Start by logging into the [HRSA EHBs](#). Once you have logged in, select the Organization tab at the top of the page (Figure 23).

Figure 23. HRSA EHBs: Screenshot of Providers’ EHBs Homepage



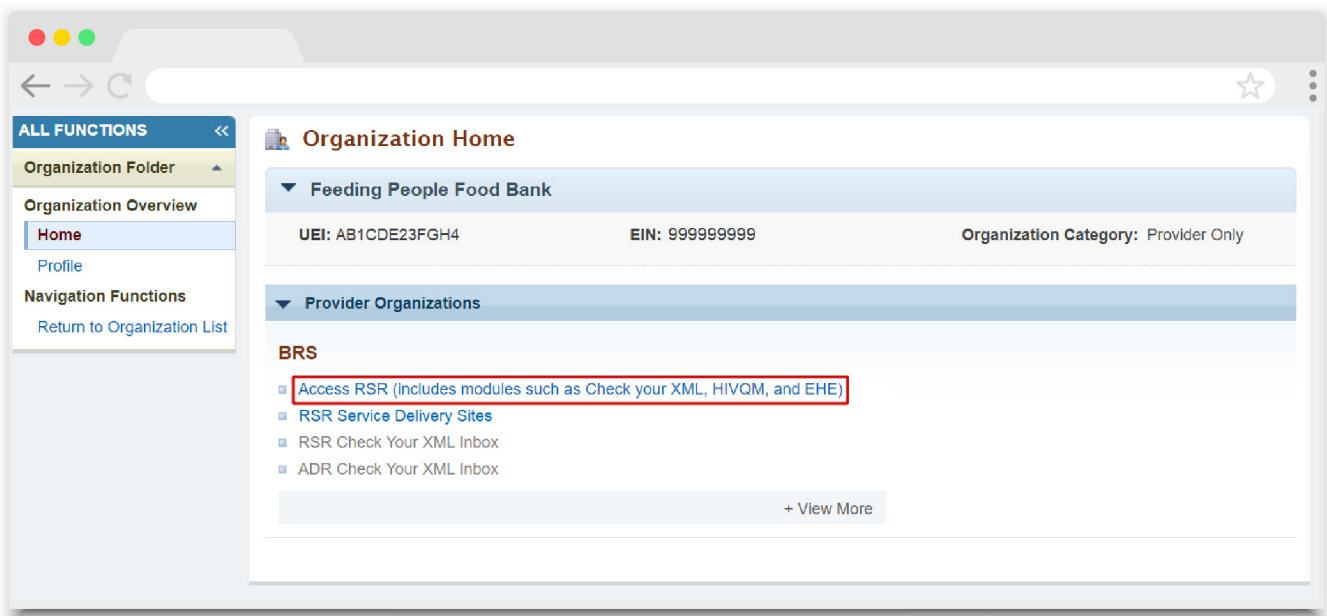
On the next page titled “My Registered Organizations – List,” locate your organization’s name and then select “Organization Folder” under the far-right Options column (Figure 24).

Figure 24. HRSA EHBs: Screenshot of My Registered Organizations - List Page



That will bring you to the Organization homepage. Look in the center of the page and select “Access RSR (includes modules such as Check your XML, HIVQM, CDR, and EHE)” (Figure 25).

Figure 25. HRSA EHBs: Screenshot of Organization Homepage



Selecting “Access RSR” will navigate you to the RSR system. Look at the bottom of the Navigation panel on the left side of the screen and select “EHE Triannual Inbox” under the Emerging Initiatives header ([Figure 26](#)).

Figure 26. EHE Triannual Provider Report: Screenshot of RSR Provider Report Inbox

RSR Provider Report Inbox Your session will expire in: 24:48

Report ID	Provider Name	Reg Code	Reporting Period	Modified Date	Status	Action	Clients	Action History
876543	Feeding People Food Bank	33333	2024 Annual	3/13/2025 11:16:58 AM	Submitted		58	

Page Size: 25 1 items in 1 pages

For help with EHBs contact the HRSA Help Desk by phone at 1-877-Go4-HRSA (1-877-464-4772) Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern Time. Or use the [HRSA Electronic Handbooks Contact Center help request form](#) to submit your question online. For questions regarding data content and/or reporting requirements, please contact Data Support at 1-888-640-9356 or email to RyanWhiteDataSupport@wrma.com

Logged in as: Provider
The HAB Web Applications also require Adobe Acrobat Reader 5 or higher installed on your PC. To download Adobe Acrobat Reader, click .

From there, you will be taken to the EHE Provider Report Inbox. To open your report, select the envelope icon under the Action column on the right side of the page ([Figure 27](#)).

Figure 27. EHE Triannual Provider Report: Screenshot of EHE Triannual Provider Report Inbox

EHE Triannual Provider Report Inbox Your session will expire in: 29:31

Report ID	Provider Name	Reg Code	Reporting Period	Modified Date	Status	Action	Action History
	Feeding People Food Bank	33333	05/01/2025 - 08/31/2025		Not Started		

Page Size: 25 1 items in 1 pages

For help with EHBs contact the HRSA Help Desk by phone at 1-877-Go4-HRSA (1-877-464-4772) Monday through Friday, 8:00 a.m. to 8:00 p.m. Eastern Time. Or use the [HRSA Electronic Handbooks Contact Center help request form](#) to submit your question online. For questions regarding data content and/or reporting requirements, please contact Data Support at 1-888-640-9356 or email to RyanWhiteDataSupport@wrma.com

Logged in as: Provider
The HAB Web Applications also require Adobe Acrobat Reader 5 or higher installed on your PC. To download Adobe Acrobat Reader, click .

Completing the EHE Triannual Provider Report

EHE Triannual Provider Report: General Information

Once you have opened your report, you will be taken to the first section, General Information (Figure 28). This section contains details about the organization and its contacts, populated by the HRSA EHBs. Review the data in this section for accuracy and make any adjustments as needed.

Select the “Update” link next to the section headers to make any necessary edits to the Organization Details and Provider Profile Information. To add a new contact to the Organization Contacts table, select the “Add Contact” button. Select the “Edit” or “Delete” links in the Actions column to remove or edit a contact currently listed in the Organization Contacts table.

Figure 28. EHE Triannual Provider Report: Screenshot of General Information Section

The screenshot shows the 'EHE Triannual Provider Report' interface for 'Feeding People Food Bank'. The left sidebar contains navigation links for 'Inbox', 'EHE Triannual Provider Report', 'EHE Provider Report', 'Navigation', 'General Information', 'Triannual Report', 'EHE Provider Report', 'Actions', 'EHE Provider Report - Reports', 'Action History', 'Search', 'EHE Triannual Provider Report', 'RSR Inbox', and 'Return to RSR'. The main content area displays report details and three sections: General Information, Organization Details, Organization Contacts, and Provider Profile Information.

Report Details:

- Report ID: 765432
- Report Period: 5/1/2025 - 8/31/2025
- Access Mode: ReadWrite
- Status: Working
- Last Modified Date: 9/15/2025 10:59:05 AM
- Due Date: 10/15/2025 23:59:00
- Last Modified By: pvance@feedingpeoplefood.org

General Information

The organization data updated within the EHE Triannual Provider Report must also be updated in the Provider Organization Profile to ensure these changes are reflected in the future reports.

Organization Details [Update](#)

EIN: 999999999
 UEI: AB1CDE23FGH4
 NPI:
 Mailing Address: 456 West Street
 Washington, DC 12345-6789

Organization Contacts

Name	Title	Phone Number	Email	FAX	Is Primary POC	Actions
Phyllis Vance	Executive Director	(987) 654-3210	pvance@feedingpeoplefood.org		Yes	Edit Delete

[Add Contact](#)

Provider Profile Information [Update](#)

Provider Type: Other community-based service organization (CBO)
 Section 330 Funding Received: No
 Type of ownership: Private, nonprofit
 Faith-based Organization: No
 Part of a real time electronic data network: No



Further details and definitions on the fields in this section can be found in the General Information section of the [RSR Manual](#), available on the HRSA HAB website.

EHE Triannual Provider Report: Triannual Report

To navigate to the next section of the report, select “Triannual Report” under the EHE Provider Report Navigation header in the Navigation panel on the left side of the screen. In the Triannual Report section ([Figure 29](#)), enter your aggregate data directly into the table on the screen. The table should only include data for clients with HIV who received at least one service during the reporting period.



A value must be entered for every field. If there are no data to be reported for a field, enter a zero.

Figure 29. EHE Triannual Provider Report: Screenshot of Triannual Report Section

The screenshot displays the EHE Triannual Provider Report interface. The left sidebar contains a navigation menu with options like 'Inbox', 'EHE Triannual Recipient Report', 'EHE Triannual Provider Report', 'EHE Provider Report Navigation', 'General Information', 'Triannual Report', 'EHE Provider Report Actions', 'Validate', 'Submit / Accept', 'Un-Submit', 'Print', 'Return for Changes', 'EHE Provider Report - Reports', 'Action History', 'Manage Contracts', 'Search Contracts', 'Search', 'EHE Triannual Recipient Report', 'EHE Triannual Provider Report', 'Comments', 'Add Comments', and 'View Comments'. The main content area is titled 'EHE Triannual Provider Report' and shows details for 'Feeding People Food Bank'. It includes fields for Report ID, Status, Due Date, Report Period, Last Modified Date, and Access Mode. Below this is the 'Triannual Report' section, which contains a 'Public Burden Statement' and a table for reporting data. The table has five columns: 'Services', '# of New Clients who received service(s) in the reporting period¹ (A)', '# of Clients who received service(s) in the reporting period and received at least one service during a previous reporting period of the current calendar year or during the previous calendar year² (B)', 'Total # of Clients who received service(s) in the reporting period (C)', and '# of Clients served during the reporting period who were estimated to be re-engaged in care^{3,4} (D)'. The table lists various services under 'RWHP/ Initiative Services' and 'Health Outcomes'. At the bottom, there are footnotes and a 'Save' button.

Services	# of New Clients who received service(s) in the reporting period ¹ (A)	# of Clients who received service(s) in the reporting period and received at least one service during a previous reporting period of the current calendar year or during the previous calendar year ² (B)	Total # of Clients who received service(s) in the reporting period (C)	# of Clients served during the reporting period who were estimated to be re-engaged in care ^{3,4} (D)
RWHP/ Initiative Services				
1. Any RWHP ⁵ or Initiative Service				
1a. Ending the HIV Epidemic Initiative Services ⁴				
1b. Outpatient/Ambulatory Health Services				
1c. Medical Case Management, including Treatment Adherence Services				
1d. Non-Medical Case Management Services				
1e. Mental Health Services				
1f. Substance Abuse Outpatient Care				
1g. Substance Abuse Services (residential)				
1h. Housing				
Health Outcomes				
2. Prescribed ART in the reporting period				

¹ Any HIV-positive client who has never received services from the service provider in the past.
² Any HIV-positive client who received a service from the service provider in either a previous reporting period during the current calendar year (if applicable) or received a service during the previous calendar year, or both.
³ Refer to PCN 16-02 for information on service category definitions.
⁴ Initiative Services include those services that are funding through Initiative funding but do not meet the definition of a RWHP service, as outlined in PCN 16-02.
⁵ Any HIV-positive client served during the reporting period who last received a service from the provider prior to the previous calendar year.
⁶ This estimation of re-engaged clients is an approximation and should not be interpreted as a precise application of a formal definition of re-engagement in care.

RWHAP/Initiative Services

In this part of the table, enter a value for the number of clients who received the service category specified in each row during the reporting period. Not all RWHAP service categories are listed individually in the RWHAP/Initiative Services table section. The services included in the table are:

- 1. Any RWHAP or Initiative Service
- 1a. Ending the HIV Epidemic Initiative Services
- 1b. Outpatient/Ambulatory Health Services
- 1c. Medical Case Management, including Treatment Adherence Services
- 1d. Non-medical Case Management Services
- 1e. Mental Health Services
- 1f. Substance Abuse Outpatient Care
- 1g. Substance Abuse Services (residential)
- 1h. Housing

For each service category, report the number of clients with HIV who received the service during the reporting period, regardless of payor or RWHAP eligibility. Only EHE initiative-funded providers must complete the EHE Triannual Provider Report, but these providers should report on services funded through all RWHAP and EHE initiative funding sources, including EHE initiative funding (including EHE initiative carryover), RWHAP funding, and RWHAP-related funding (including RWHAP-related program income or pharmaceutical rebates). If your organization is not funded to provide a service by any of these funding sources, enter all zeroes for that row of the Triannual Report table.

In row “1. Any RWHAP or Initiative Service,” report all clients with HIV who were served during the reporting period with any service that your organization was funded to provide with either EHE initiative, RWHAP (including RWHAP Parts A, B, B Supplemental, C, and D), or RWHAP-related (including program income and/or pharmaceutical rebates) funding. Row 1 is a deduplicated count of your clients served during the reporting period.

Additional service categories not included in rows 1a through 1h should still be considered and included when reporting data in row 1. Clients who did not receive one of the indicated services in rows 1a through 1h but did receive a funded service not included in those rows should still be included in the deduplicated count of clients served in row 1.



For every column, the value reported in row “1. Any RWHAP or Initiative Service” should be greater than or equal to the values reported in all other rows.

Row “1a. Ending the HIV Epidemic Initiative Services” is a service category that only includes client services that are funded with EHE initiative funding but do not meet the definition of a RWHAP core medical or support service as outlined in [PCN #16-02](#). Client services provided with EHE initiative funding that meet the definition of a RWHAP service category should be reported under that specific service category and not the EHE Initiative Services category. For example, if your organization uses EHE initiative funding to provide medical case management, those services should be reported under the Medical Case Management category and not the EHE Initiative Services category.



What services should be included in the EHE Initiative Services category ?

The EHE Initiative Services category includes all client services that do not align with one of the RWHAP core medical or support service categories outlined in [PCN #16-02](#). If an EHE initiative-funded service fits into an existing PCN #16-02 RWHAP service category, the service should be reported under the RWHAP service category. If an EHE initiative-funded service does not fit into an existing PCN #16-02 RWHAP service category, then the EHE Initiative Services category should be used.

Each row is divided into **four** columns that each pertain to a different client population:

- **# of New Clients who received service(s) in the reporting period (A):** This column represents new clients. In this column, report any client with HIV who has never received services from the service provider before the current reporting period.
- **# of Clients who received service(s) in the reporting period and received at least one service during a previous reporting period of the current calendar year or during the previous calendar year (B):** This column represents existing clients. In this column, report any client with HIV who also received a service from the service provider in a previous reporting period either during the current calendar year (if applicable), the previous calendar year, or both.
- **Total # of Clients who received service(s) in the reporting period (C):** This column represents all clients served. In this column, report all clients with HIV who received a service from the service provider during the reporting period.



For every row, the value in column C (Total # of Clients) must be greater than or equal to the values reported in columns A and B. **The value in column C does not need to equal the sum of columns A and B.**

- **# of Clients served during the reporting period who were estimated to be re-engaged in care (D):** This column represents re-engaged clients. The value here indicates the number of clients who received a service during the current reporting period who were last seen by the service provider prior to the previous calendar year. The system will automatically calculate this value for each row based on the values entered in the other columns [column D = column C – (column A + column B)].

Re-engaged clients should still be represented in column C if they were served during the reporting period. For any row, the total clients served (column C) can be thought of as a sum of new clients plus existing clients plus re-engaged clients (Figure 30).



The number of re-engaged clients (column D) in row “1. Any RWHAP or Initiative Service” should be greater than or equal to the number of re-engaged clients reported in all other rows.

Figure 30. EHE Triannual Report Total Clients Explanation





How should I report a client served during the reporting period who was previously seen two years ago?

This client does not qualify as a new client (column A) or an existing client (column B) since they have been seen previously but not in the current or prior calendar year. Therefore, only report this client in column C, the total number of clients served.



My clinic is part of a larger organization. How should we determine whether a client is new?

For the EHE Triannual Report, a client is new if they are new to care at the provider of HIV services. Therefore, if a client has never received services previously from your agency, the provider of HIV services, they would be considered new.



For each column, the values reported in rows 1a through 1h must be less than or equal to the value reported in row “1. Any RWHAP or Initiative Service.”



For definitions of RWHAP core medical and support service categories, see [PCN #16-02](#), available on the HRSA HAB website.



Where do I report service categories that I provide that aren't specifically listed in the EHE Triannual Report table (e.g., Medical Transportation or Food Bank/Home-Delivered Meals)?

RWHAP service categories funded through EHE initiative (including EHE initiative carryover), RWHAP, or RWHAP-related funding that are not listed in a specific row (e.g., Medical Transportation) should be included in row "1. Any RWHAP or Initiative Service."



Where do I report household members who received a funded service?

Only report clients with HIV who received a service during the reporting period in your EHE Triannual Report data. Household members who are not living with HIV should **not** be included in your data, even if they received a funded service.

Health Outcomes

The Health Outcomes section of the table contains a single row, "2. Prescribed ART in the reporting period." In this row, report the number of clients with HIV in each column who were prescribed or continued ART during the reporting period. All clients who were prescribed ART by Outpatient/Ambulatory Health Services (OAHS) or any other mechanism through which ART could be prescribed or provided should be reported in this row.

Clients should be sorted into new, existing, and total clients as explained in the previous section of this manual. Providers only need to report on ART prescription when their agency is providing the prescription. For example, a case management agency that monitors their clients' treatment adherence should not report on ART prescription if their agency is not providing the prescription for their clients.



For each column, the value reported in row "2. Prescribed ART in the reporting period," must be less than or equal to the value reported in row "1. Any RWHAP or Initiative Service."

Once you have entered a value for each field of the table, select "Save" at the bottom right of the screen.

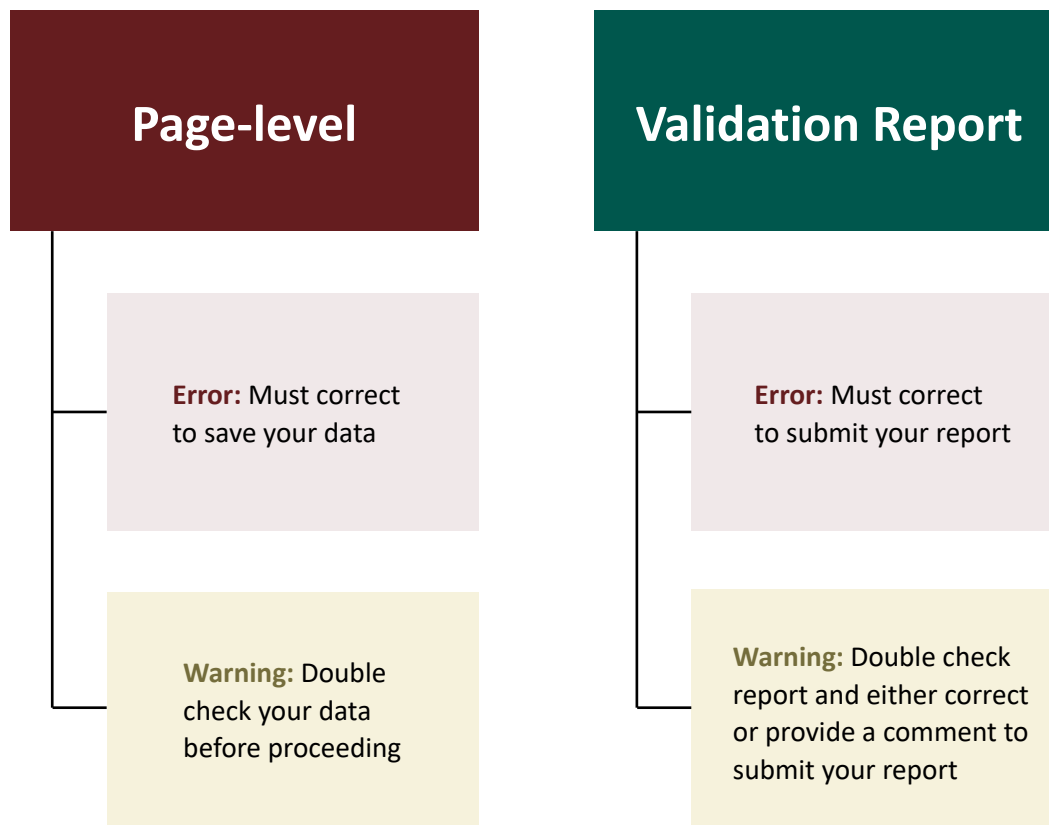


If you need assistance extracting your data from your EHR or data management system or mapping your data to the required data elements, contact the DISQ Team at Data.TA@caiglobal.org.

Validating the EHE Triannual Provider Report

Data validation in the EHE Triannual Provider Report occurs in two places: (1) on the Triannual Report page itself, a page-level validation, and (2) in the Validation Report, a system-generated check of your entire report that you process by clicking “Validate” in the Navigation panel. Once you have addressed any page-level and Validation Report messages, you can advance to the next step of the report, submitting.

Figure 31. EHE Triannual Provider Report Validation Guide



Page-level Validation

Page-level validation occurs after selecting “Save” on the Triannual Report page. The page-level validation process checks to make sure all fields in the Triannual Report table are complete and make sense. Page-level validation messages that must be addressed will appear as a banner at the top of the page after selecting “Save” (Figure 32).

Page-level validation messages are sorted into two categories: errors and warnings. Errors will appear in a red banner and must be corrected. You will not be able to submit your report without correcting all page-level errors that you receive. Amend your Triannual Report data based on the error message(s) and attempt to save your data again.

Page-level warnings appear in a yellow banner and provide information on your data (e.g., data accuracy issue). Review your data based on the warning message for accuracy. If the data are correct, you can proceed to validating your EHE Provider Report using the Validation Report. Otherwise, amend your data based on the warning message and attempt to save your data again.

Figure 32. EHE Triannual Provider Report: Screenshot of the Triannual Report Page-level Validation Banners

The screenshot displays the EHE Triannual Provider Report interface. On the left is a navigation sidebar with sections for 'Inbox', 'EHE Triannual Provider Report', 'EHE Provider Report' (containing 'General Information' and 'Triannual Report'), and 'Actions' (containing 'Validate', 'Submit', 'Submit / Accept', 'Un-Submit', 'Print', and 'Return for Changes'). The main content area is titled 'EHE Triannual Provider Report' and includes a session expiration timer 'Your session will expire in: 25:43'.

Two validation banners are present at the top of the main content area:

- Error:** Your form has errors and cannot be submitted. Column A: The number of clients reported in each of the following row(s) must be less than or equal to the number of clients who received Any RWHAP of Initiative Service (row 1): 1a C – (A*B) for all sub rows must be less than or equal to C – (A*B) for the first row *1. Any RWHAP³ or Initiative Service*: 1a
- Warning:** The number of clients who received services in a previous reporting period in Column B is equal to Zero, but the total number of clients in column C is greater than Zero. Please double check your that your numbers are correct for the following row(s): 1a

Below the banners is a section for 'Feeding People Food Bank' with the following details:

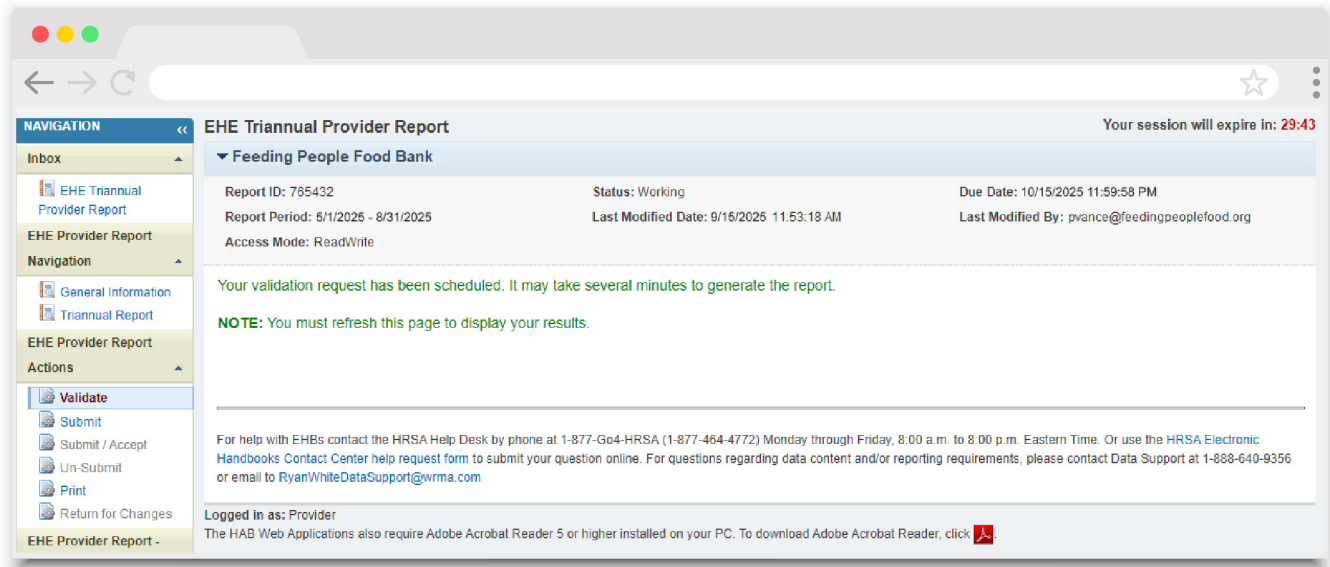
Report ID: 765432	Status: Working	Due Date: 10/15/2025 11:59:58 PM
Report Period: 5/1/2025 - 8/31/2025	Last Modified Date: 9/15/2025 11:53:18 AM	Last Modified By: pvance@feedingpeoplefood.org
Access Mode: Read/Write		

Below this is the 'Triannual Report' section, which includes a 'Public Burden Statement: OMB Control Number (0906-0051) Valid Until 01/31/2026' and a note: 'The table below should only include information for clients who received at least 1 service in the previous reporting period. Fill in the data for all fields. If there are no data to be reported for a field, fill in with a zero.'

Validation Report

The validation process checks your report against HRSA HAB's system requirements. To start the validation process and generate the Validation Report, select "Validate" in the Navigation panel on the left side of the screen. The system will display a message letting you know that the validation request is processing ([Figure 33](#)). After a few minutes, refresh the page by selecting the "Validate" link again in the Navigation panel.

Figure 33. EHE Triannual Provider Report: Screenshot of Validation Processing Page



If your report has no validation messages to address, you will see a "Congratulations" message and can advance to the next step. Otherwise, you will see a table of your validation results once the validation process has been completed ([Figure 34](#)).

Validation messages in the Validation Report are sorted into two categories: errors and warnings. If you receive an error in your validation results, you must correct your report based on the error message and revalidate your report before you can submit it.

Validation Report warnings should also be corrected whenever possible. If you are not able to correct your report, you may submit it with a warning by adding a comment for each one in your Validation Report. To add a comment, select "Add Comment" in the Actions column of the validation results table. In the comment explain your agency's situation as it relates to the warning message and select "Save."

Figure 34. EHE Triannual Provider Report: Screenshot of the Validation Report

Validation Results

You must fix all errors in your report before you can submit your data. Please fix all warnings as appropriate. For the warnings that you cannot or should not fix, enter a warning comment before you submit your data. To enter warning comments for a specific check, select the "Add Comment" link located in the Action column of the validation results table(s). Contact the help desk if you have questions about any of the validation errors, warnings, or alerts.

General Information

Row No.	Check No.	Message	Type	Comment Count	Action
No report validation errors found.					

Triannual Report

Row No.	Check No.	Message	Type	Comment Count	Action
1		The number of clients must be populated for all services. If a service is not provided to any clients, then the number of clients must be reported as a zero.	Error	0	

Submitting the EHE Triannual Provider Report

To submit your EHE Triannual Provider Report, select "Submit" in the Navigation panel on the left side of the screen. On the next page ([Figure 35](#)), enter a comment in the text box with any meaningful feedback you have about the submission process. Underneath the comment box, select the checkbox to certify that the data submitted are accurate and complete. Once finished, select the "Submit Report" button at the bottom of the page.

Figure 35. EHE Triannual Provider Report: Screenshot of Submit Report Page

EHE Triannual Provider Report

Your session will expire in: 29:43

Feeding People Food Bank

Report ID: 785432 Status: Working Due Date: 10/15/2025 11:59:58 PM
 Report Period: 5/1/2025 - 8/31/2025 Last Modified Date: 9/15/2025 11:53:18 AM Last Modified By: p Vance@feedingpeoplefood.org
 Access Mode: ReadWrite

A field with an asterisk * before it is a required field.

Please enter comments regarding your certification.

* Comments:

Design Preview

Characters remaining: 3000

☐ I certify that the data in this report is accurate and complete. I understand that reporting accurate and complete data is a condition of this grant award and is subject to federal audit.

Submit Report



If you need assistance completing your EHE Triannual Provider Report, contact RWHAP Data Support at 1-888-640-9356 or email RyanWhiteDataSupport@wrma.com.

Accepting Providers' Reports (Completed by EHE Recipients Only)

Once an EHE Triannual Provider Report has been submitted, it must be reviewed and accepted by all EHE initiative recipients that fund them. Recipients will know that an EHE Provider Report still needs to be accepted when it is in “Review” status ([Figure 36](#)).

Figure 36. EHE Triannual Provider Report: Screenshot of EHE Triannual Provider Report Inbox with Submitted Reports

The screenshot displays the 'EHE Triannual Provider Report Inbox' interface. On the left is a navigation panel with options: 'Inbox', 'EHE Triannual Recipient Report', 'EHE Triannual Provider Report', 'Manage Contracts', 'Search Contracts', and 'Search'. The main area shows a table of reports with the following data:

Report ID	Provider Name	Reg Code	Reporting Period	Modified Date	Status	Action	Action History
987654	County Health Department	11111	05/01/2025 - 08/31/2025	9/28/2025 11:18:56 AM	Submitted		
876543	Health and Happiness Clinic	22222	05/01/2025 - 08/31/2025	9/24/2025 12:08:28 PM	Review		
765432	Feeding People Food Bank	33333	05/01/2025 - 08/31/2025	10/10/2025 12:23:47 PM	Review		

Below the table, there are pagination controls showing 'Page Size: 25' and '3 items in 1 pages'. At the bottom, there is a help section with contact information for HRSA and Ryan White Data Support, and a login status: 'Logged in as: GranteeDataViewer, GranteeDataEditor, GranteeDataSubmitter'.

Each report must be opened and accepted separately. Select the envelope icon under the Action column to open the report you wish to review and accept.

Review the selected report and, when ready, select “Submit/Accept” in the Navigation panel on the left side of the screen to accept the report ([Figure 37](#)). Alternatively, if you need to return the report for corrections, select “Return for Changes” in the Navigation panel. Your EHE Triannual Recipient Report will not advance to “Submitted” status until all your providers’ EHE Triannual Provider Reports have been submitted and accepted through your agency’s grant.

Figure 37. EHE Triannual Provider Report: Screenshot of Report in Review Status

NAVIGATION

Search

Inbox

EHE Triannual Recipient Report

EHE Triannual Provider Report

EHE Provider Report

Navigation

General Information

Triannual Report

EHE Provider Report

Actions

Validate

Submit / Accept

Un-Submit

Print

Return for Changes

EHE Provider Report - Reports

EHE Triannual Provider Report

Your session will expire in: 29:55

NORTH BROWARD HOSPITAL DISTRICT

Report ID: 765432

Report Period: 5/1/2025 - 8/31/2025

Access Mode: ReadOnly

Status: Review

Last Modified Date: 9/15/2025 10:59:05 AM

Due Date: 10/15/2025 11:59:58 PM

Last Modified By: pvance@feedingpeoplefood.org

General Information

The organization data updated within the EHE Triannual Provider Report must also be updated in the Provider Organization Profile to ensure these changes are reflected in the future reports.

Organization Details

Update

EIN: 999999999

UEI: AB1CDE23FGH4

NPI:

Mailing Address: 456 West Street
Washington, DC 12345-6789

Organization Contacts

Name	Title	Phone Number	Email	FAX	Is Primary POC	Actions
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If you need assistance accepting your providers' reports, contact RWHAP Data Support at 1-888-640-9356 or email RyanWhiteDataSupport@wrma.com.

Appendix A. Administrative and Technical Services Definitions

Administrative or Technical Support: The provision of quality and responsive support services to an organization. These may include human resources, financial management, and administrative services (e.g., property management, warehousing, printing/publications, libraries, claims, medical supplies, and conference/training facilities).

Capacity Development: Services to develop a set of core competencies that in turn help organizations foster effective HIV health care services, including the quality, quantity, and cost-effectiveness of such services. These competencies also sustain the infrastructure and resource base necessary to develop and support these services. Core competencies include management of program finances; effective HIV service delivery, including quality assurance, personnel management, and board development; resource development, including preparation of grant applications to obtain resources and purchase supplies/equipment; service evaluation; and development of cultural competency.

Fiscal Intermediary Support: The provision of administrative services to the recipient of record by a pass-through organization. The responsibilities of these organizations may include determining the eligibility of providers, deciding how funds are allocated to providers, awarding funds to providers, monitoring providers for compliance with RWHAP-specific requirements, and completing required reports.

Other Fiscal Services: The receipt or collection of reimbursements on behalf of health care professionals for services rendered or other related fiduciary services pursuant to health care professional contracts.

Planning or Evaluation: The systematic, orderly collection of information about the characteristics, activities, and outcomes of services or programs to assess the extent to which objectives have been achieved, identify needed improvements, and/or make decisions about future programming.

Quality Management: The coordination of activities aimed at improving patient care, health outcomes, and patient satisfaction. To be effective, a CQM program requires:

- Specific aims based on health outcomes
- Support by identified leadership
- Accountability for CQM activities
- Dedicated resources
- Use of data and measurable outcomes to determine progress and make improvements to achieve the aims cited above

Please see [PCN #15-02](#) for further information.

Technical Assistance: Identifying the need for and delivery of practical program and technical support to the RWHAP community. These services should help recipients, planning bodies, and communities affected by HIV to design, implement, and evaluate RWHAP-supported planning and primary care service-delivery systems.